





### **November 16th**

www.isaca.ie

# Risk Management in the Post-Information Age

Joseph W. Mayo J. W. Mayo Consulting, LLC





### November 16th

### **Agenda**

Disruptive technologies
Incredible opportunities (The Good)
Unprecedented risk (The Bad)

**Evolution of Risk Management** 

Next Generation Risk Management
Risk management practices are inadequate for the Post-Information Age (The Ugly).

**Conclusion and Q&A** 



### November 16th

www.isaca.ie

## **Biography**

Joseph Mayo



- PMP, PMI-RMP, CRISC, RIMS-CRMP
- 3 decades of industry experience
- Author
  - Chaos to Clarity
  - Cultural Calamity
- Creator
  - Risk Hurricane



## **Learning Objectives**

Design a risk management strategy to manage risk associated with disruptive technologies

Leverage collective learning to improve your organization's ability to manage new and emerging threats

Differentiate between value preservation and value creation for risk management

Establish a heuristic control environment





November 16th

www.isaca.ie

## **Disruptive Technology**



www.isaca.ie

## **Artificial Intelligence (AI)**

#### **Artificial intelligence (AI)**

A Stanford University exercise revealed that artificial intelligence systems from Alibaba and Microsoft performed better than humans in a reading comprehension test

Google's DeepMind AI mastered 1,500 years of chess knowledge in 4 hours

DeepMind learned chess from scratch after only being programmed with the rules

DeepMind also developed new chess strategies never before seen by grandmasters





November 16th

www.isaca.ie

## Disruptive Technologies - Impact

2015 Data Breach Investigations report found that 5 malware events occur every second

In 2016 companies lost an estimated \$1.5 billion to ransomware

In 2017 WannaCry ransomware infected more than 200,000 computers, losses expected to exceed \$4 billion

Chip manufacturers produce an estimated 40 billion microprocessors each year

The Meltdown and Spectre CPU flaws were able to be patched

Side-Channel L1TF Vulnerability (aka Foreshadow)

Exposes cloud and virtualized environments

Latent vulnerability since 2016



### November 16th

www.isaca.ie

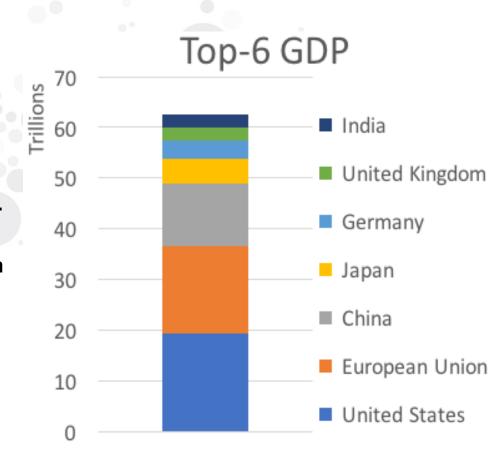
### Consider This...

Industrial robots manufacture tens of billions microprocessors based on a flawed design

The design flaws can't be patched (e.g. Foreshadow) and must be recalled.

What is the impact of recalling 20 billion or 30 billion consumer products and industrial machines?

How do we manage this risk?







November 16th

www.isaca.ie

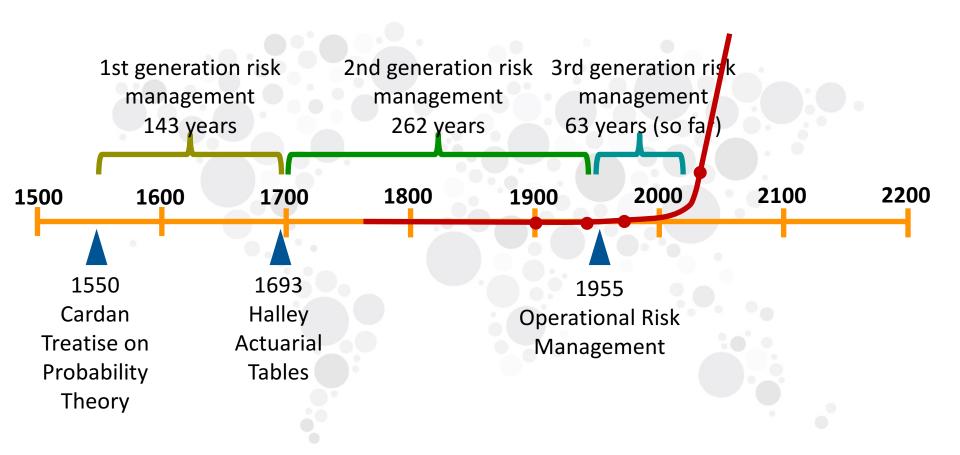
## **Evolution of Risk Management**





### November 16th

www.isaca.i







### **November 16th**

www.isaca.ie



Larry Wilson. (2015). *Designing & Building a Cybersecurity Program* [PowerPoint slides]. Retrieved from http://m.isaca.org/chapters1/rhode-island/Documents/ISACA-RI-01.pdf.





November 16th

www.isaca.ie

## Next Generation Risk Management

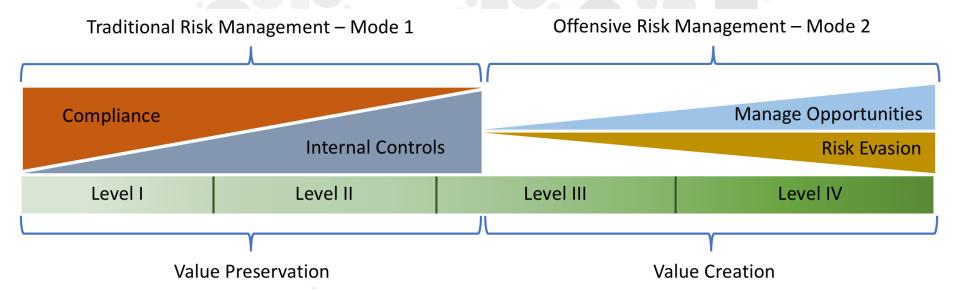




### November 16th

vww.isaca.ie

## **Bimodal Risk Management**





www.isaca.ie

## Bimodal Risk Management

Mode 1 satisfies compliance requirements and preserves existing value (narrow)

Keep doing what we you're doing

Over time, Mode 1 will become a supporting function of Mode 2

Mode 2 creates new value and aggressively ferrets out emerging threats (expansive)

**Extend the boundary of the Enterprise** 

Embrace collective learning (learn from events impacting other industries)

**Expand the use of detective and preventive controls** 

Increase use of honey pots, internal password cracking, Red Teams

Implement heuristic controls



## **Post-Information Age Strategy**

Go all-in with Bimodal Risk Management

Leverage disruptive technologies to aggressively pursue opportunities

Bots for internal audits; move toward 100% audit
Use AI to identify emerging threats and tactics
Bots for automated reporting and escalation to humans

Quantitative risk management RiskLens

Implement crown jewel analysis (CJA)

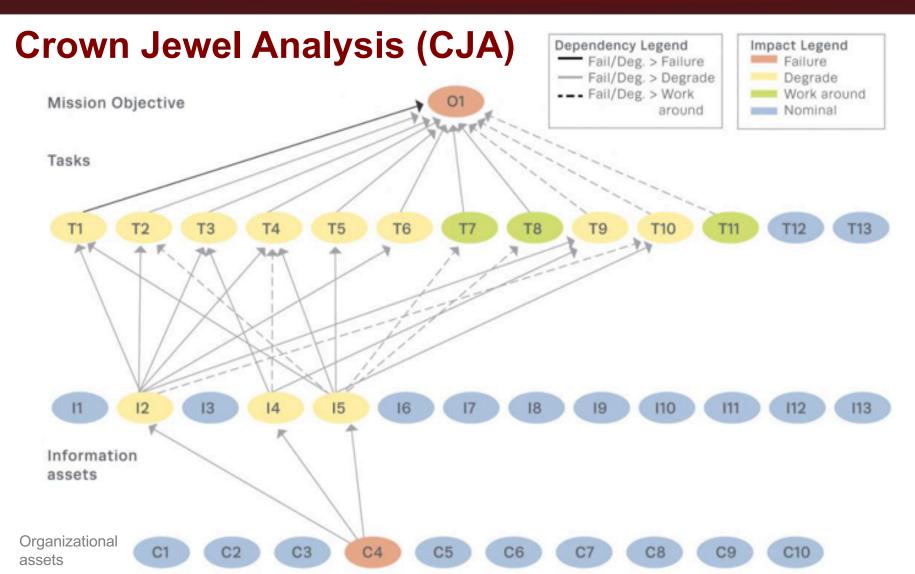
Mission oriented asset management





#### November 16th

www.isaca.ie





### Conclusion

Disruptive technologies will drive rapid evolution of unforeseen risk events

Organizations must collaborate globally to cope with the rapid emergence of new threats

Cooperation has become the optimum survival strategy -- Buckminster Fuller

Extend the boundary of the Enterprise to provide more lead-time to develop internal controls and risk treatment plans

Chance favors the prepared mind – Louis Pasteur





### November 16th

www.isaca.ie

### **Questions?**

Joseph W. Mayo

joseph.mayo@jwmc-llc.com

www.jwmc-llc.com

@TaoOfRisk





