

Annual QAI & QAAM Regional Conference

*How To*  
*Manage and Control Your IT Projects*

September 19-20, 2007 ~ The Conference Center at the Maritime Institute ~ Baltimore / Washington Area

# Project Size Estimation and Measurement Techniques

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## Agenda

- Introduction
- The Estimate
  - Process
  - Tools
  - Models
  - Critical Success Factors
- Monitoring Progress
  - Earned Value Management (EVM)
  - Variance Analysis
- Conclusion

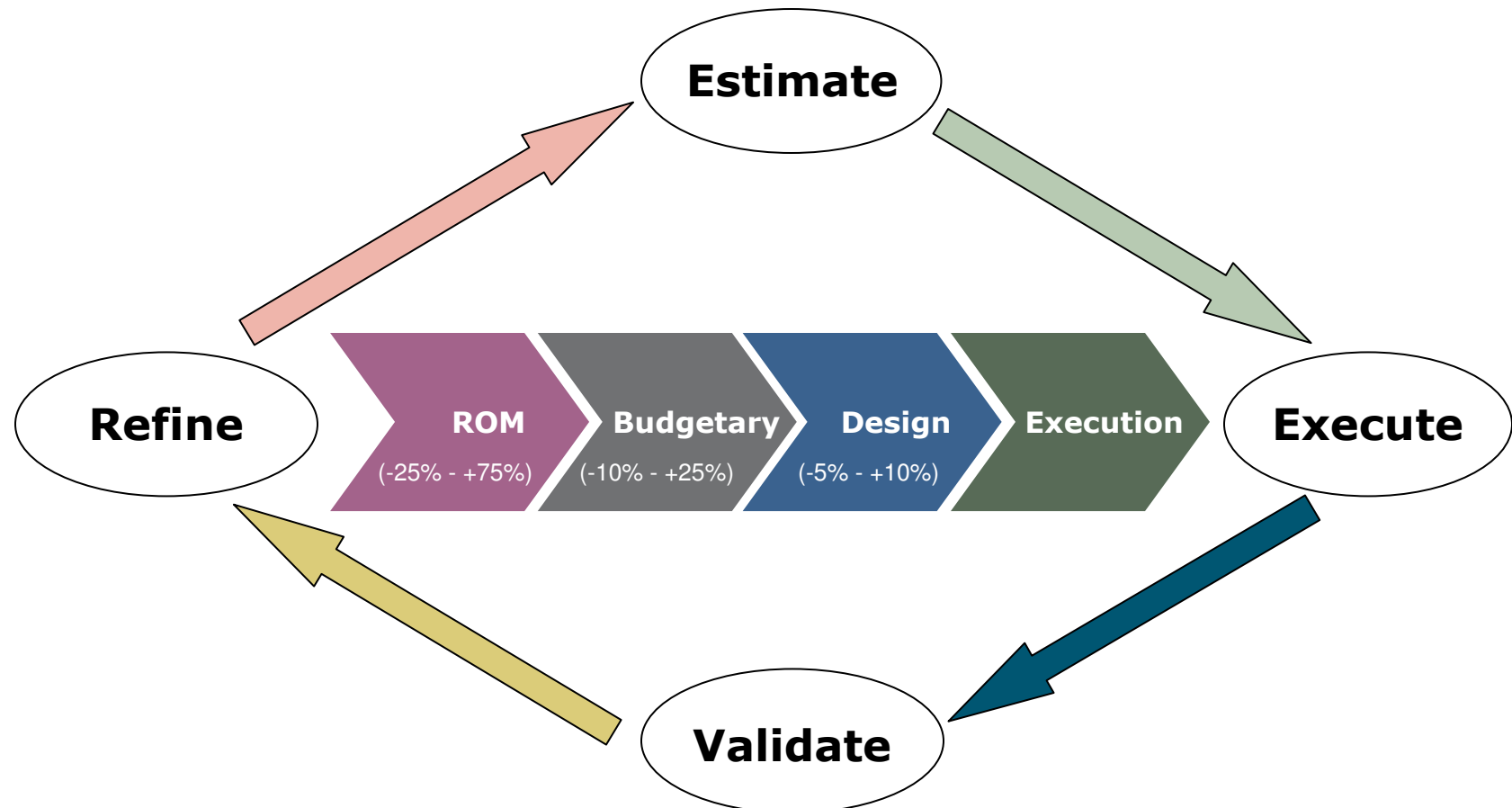
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## The Estimate

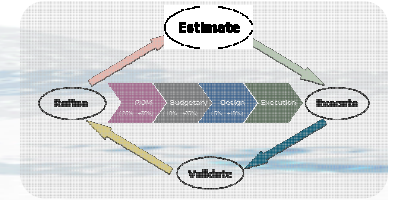
- The Estimate
  - Is NOT a one-time event
  - Provides increasing precision over time
  - IS an iterative process

## Estimating Process



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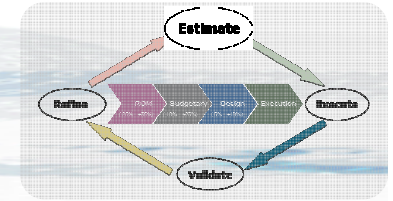


## Estimating Process

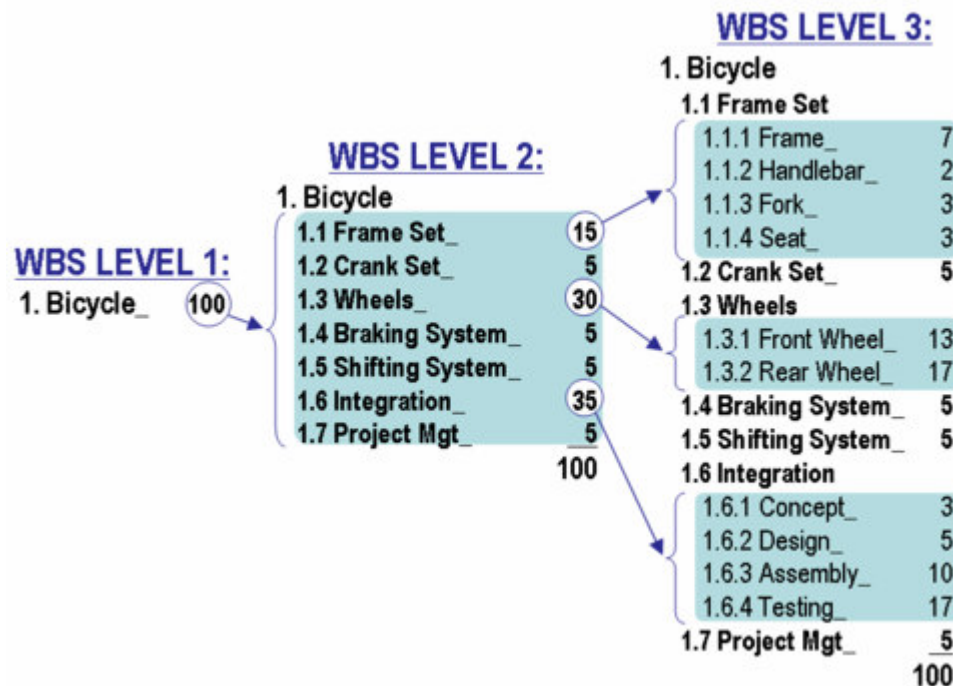
- Develop a WBS
- Estimate the effort
- Validate the estimate

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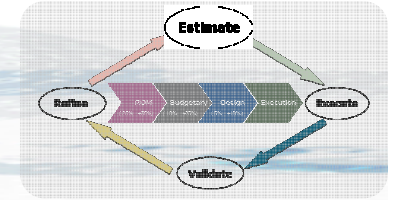
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## Estimating Process Develop the WBS



**Figure 1: WBS Construction Technique.** This exemplary WBS is from PMI's *Practice Standard for Work Breakdown Structures (2nd Edition)*. This image illustrates an objective method of employing the 100% Rule during WBS construction.

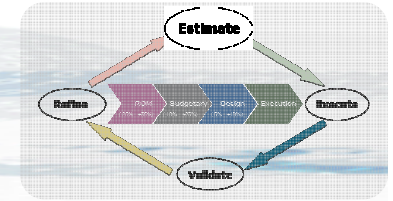


## Estimating Process Estimate The Effort

- Estimate the effort
  - Top Down
  - Bottom Up
  - Expert Opinion
  - Tools
  - Models
- Document the BOE

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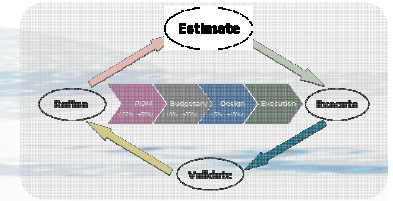
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## Estimating Process Estimate The Effort

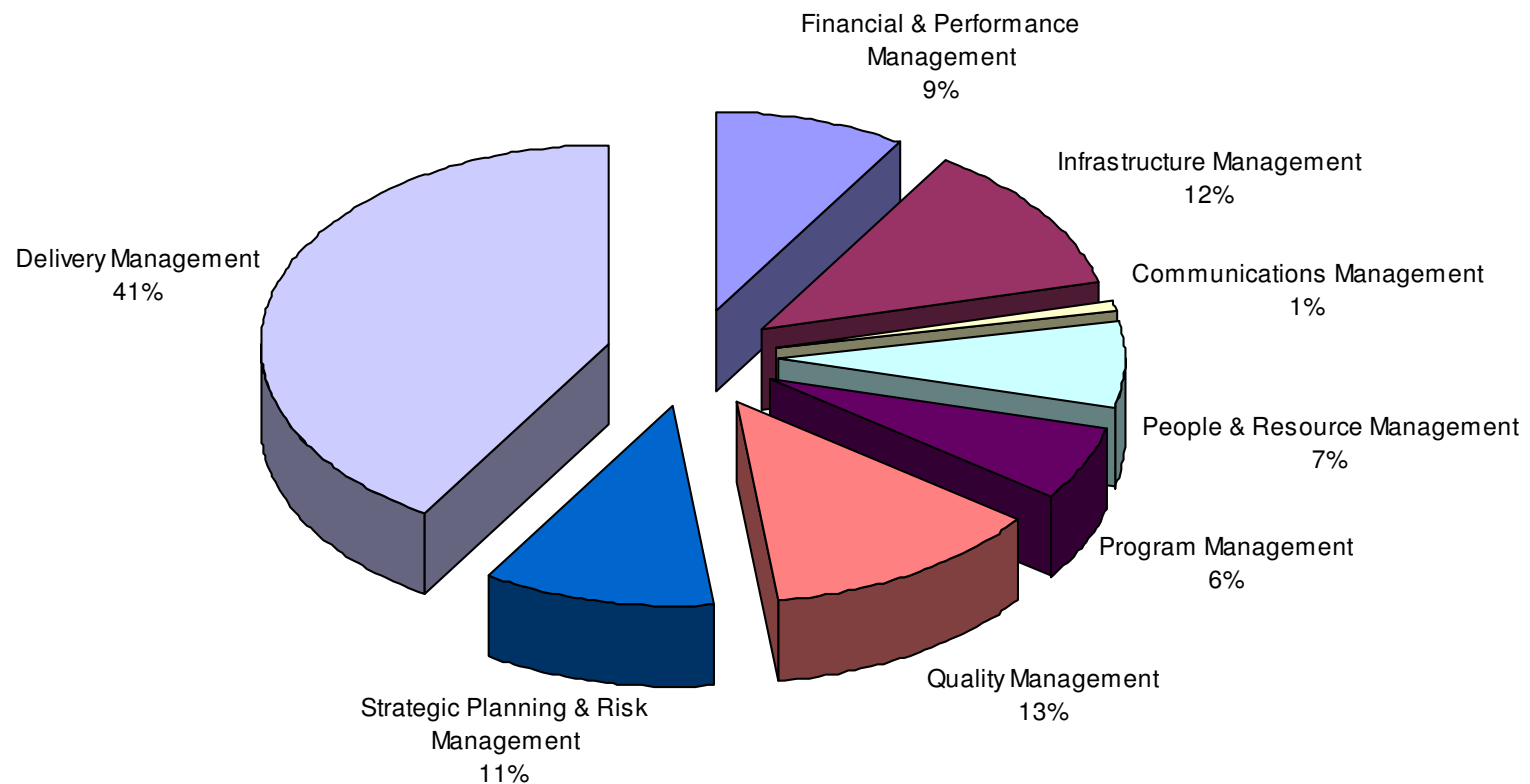
- Top down estimates
  - Generally used for ROM and budgetary estimates
  - Often used in conjunction with other techniques (e.g. expert opinion)
  - Can be completed very quickly
  - Less accurate than bottom-up estimates

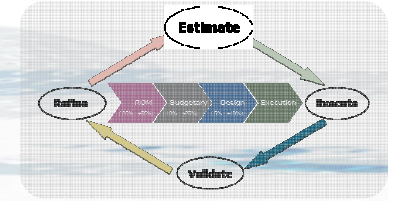




## Estimating Process Estimate The Effort

### PMO Work Distribution Model



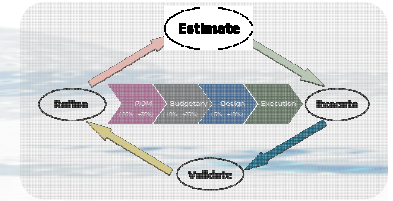


## Estimating Process Estimate The Effort

- Bottom-up Estimates
  - Typically used for Design estimates
  - Require a significant amount of time and effort to do properly
  - Most effective when participants have formal training
  - Can be validated using top-down estimates and estimating models

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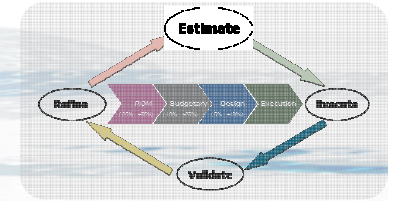


## Estimating Process Estimate The Effort

Quality Management		
Change Control Boards		
PCCB (PMO Configuration Control Board)	4 hrs/qtr X 4 resources X 5 qtr/yr = 80 hrs, Prep 2 hrs/mtg X 4 mtg = 8 hrs, Post time 1 hr/mtg X 4 mtg = 4 hrs	92
SCCB (Software/System Configuration Control Board)	1 hr/mth X 4 resources X 15 mths = 60 hrs, Prep 2.5 hrs/mtg X 15 mtg = 36 hrs	96
IA (Impact Analysis)	1 hr/mth X 4 resources X 15 mths = 60 hrs, Prep 2.5 hrs/mtg X 15 mtg = 36 hrs	96
SEPG (Software Engineering Process Group)	2.5 hrs/mth X 4 resources X 15 mths = 150 hrs, 3 hrs/prj for evaluation X 10 projects = 30 hrs, 4 hrs post minutes to QP.	184
PSC (Program/Project Steering Committee)	25 hrs/project X 10 projects X 2 resources = 500 hrs + 30 hrs to record meeting minutes & post to QP = total 530 hrs	530
PMO (Program Management Office Steering Committee)	1 hrs/mth X 15 mth X 5 resources = 75 hrs, Prep 2 hr/mtg X 15 mtg = 30 hrs, Post 1 hr/mtg X 15 mtg = 15 hrs	120

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## Estimating Process Estimate The Effort

ID	WBS	Task Name	Work	Start	Finish				
						4/8	4/15	4/22	
22	1.6	<b>Integration</b>	429 hrs	4/10/07	4/10/07	■	■		
23	1.6.1	<b>Concept</b>	429 hrs	4/10/07	4/10/07	■	■		
24	1.6.1.1	<b>Vision</b>	429 hrs	4/10/07	4/10/07	■	■		
25	1.6.1.1.1	Workshop Schedule	7 hrs	4/10/07	4/10/07	■	■		
26	1.6.1.1.2	Interview Schedule	22 hrs	4/10/07	4/10/07	■	■		
27	1.6.1.1.3	Interview Documentation	70 hrs	4/10/07	4/10/07	■	■		
28	1.6.1.1.4	Workshop Documentation	330 hrs	4/10/07	4/10/07	■	■		
29	1.6.1.2	<b>Requirements</b>	0 hrs	4/10/07	4/10/07	■	■		
30	1.6.1.2.1	Business Requirements Matrix	0 hrs	4/10/07	4/10/07	■	■		
31	1.6.1.2.2	Context Diagram	0 hrs	4/10/07	4/10/07	■	■		
32	1.6.1.2.3	User List	0 hrs	4/10/07	4/10/07	■	■		
33	1.6.1.2.4	Security Matrix	0 hrs	4/10/07	4/10/07	■	■		
34	1.6.1.2.5	Current State Architecture Diagram	0 hrs	4/10/07	4/10/07	■	■		
35	1.6.1.2.6	User Needs Matrix	0 hrs	4/10/07	4/10/07	■	■		
36	1.6.1.2.7	User Persona Document	0 hrs	4/10/07	4/10/07	■	■		
37	1.6.1.2.8	User Scenarios	0 hrs	4/10/07	4/10/07	■	■		
38	1.6.1.2.9	Creative Brief	0 hrs	4/10/07	4/10/07	■	■		

BOE

2 hrs to develop schedule format  
1 hrs / workshop \* 5 workshops  
7 hrs total

BOE

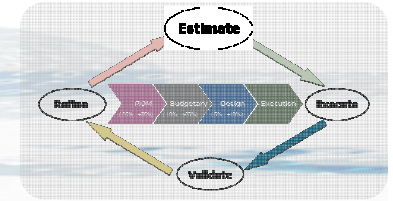
6 hrs / workshop \* 5 workshops \* 7  
resources = 210 hrs

8 hrs / workshop to consolidate  
documentation \* 5 workshops \* 3  
resources = 120 hrs

330 hrs total

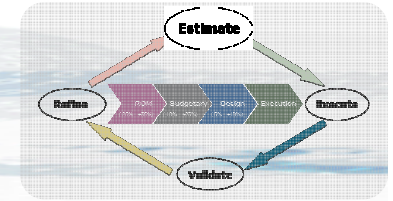
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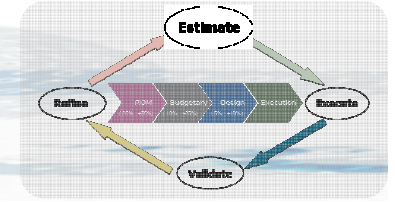
## Estimating Process Estimate The Effort

- Expert Opinion
  - Typically used for ROM and Budgetary estimates
  - Often used in conjunction with Delphi techniques
  - Spend extra effort documenting the BOE



## Estimating Process Tools

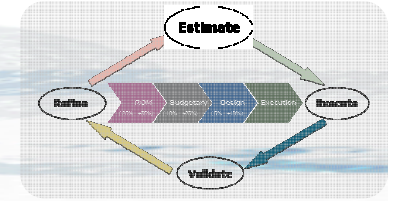
- There are dozens of tools available
  - COCOMO & COCOMO II
  - SEER-SEM
  - GEMS
  - QSM
- A tool is not a silver bullet
- The tool is only as good as the process surrounding it



## Estimating Process Models

- Estimating Models
  - Work Distribution Model (WDM)
  - SLOC Model
  - Use Case Point
  - Function Points
- Models are useful for validating estimates
- Generally used for top-down estimating

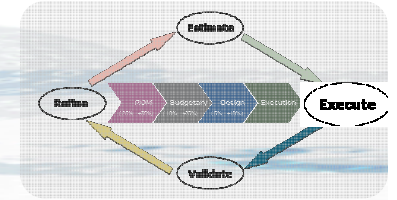




## Estimating Process Critical Success Factors

- Train estimators
- Validate estimates with known models
  - WDM
  - RUP “whale hump”
- Document BOE
- Employ an iterative process



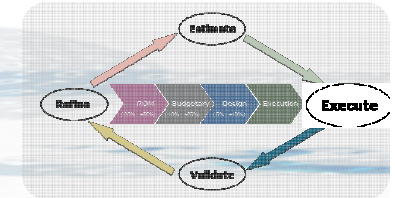


## Monitoring Progress - EVM

- BCWS, BCWP, ACWS, ACWP
- SPI
- CPI
- Binary EV vs Incremental EV
- EV Tutorial
  - <http://www.oakinc.com/pdf/EVTutorial.pdf>

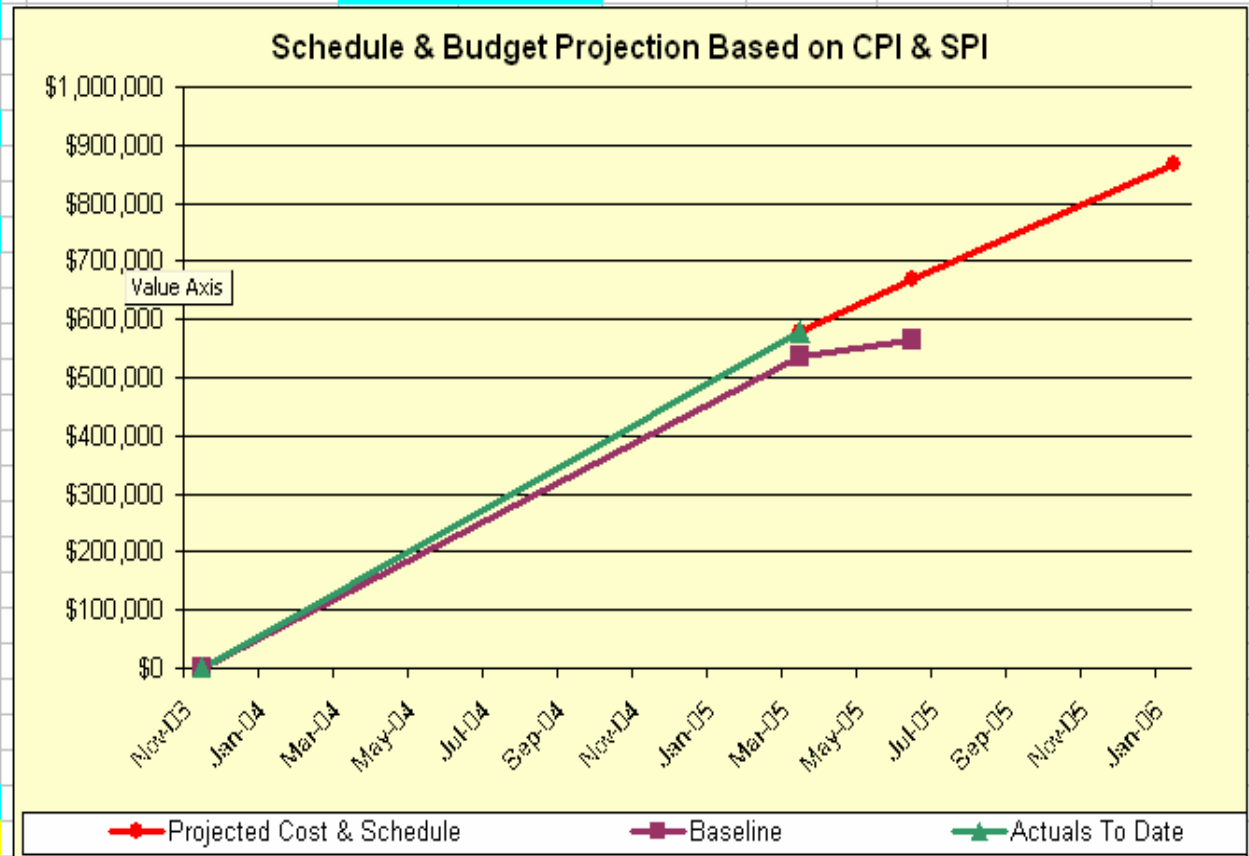
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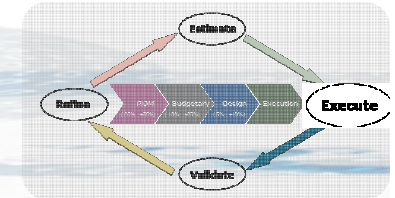
## Monitoring Progress - EVM

	A	B	C	D	E	F	G	H	I	J	K
1	<b>Cost Performance Index</b>				start	today	planned end	forecast			
2	Actual Cost to date	578,504	Baseline		0	534,407	565,443				
3	Earned Value to date	378,000	Actuals To Date		0	578,504					
4	CPI	65.3%	Projected Cost & Schedule		0	578,504	670,400	865,373			
5	Baseline EAC	565,443			11/8/2003	3/5/2005	6/4/2005	1/27/2006			
6	Forecasted cost	670,400									
7	<b>Schedule Performance Index</b>										
8	Earned Value	378,000									
9	Planned Value to date	534,407									
10	SPI	70.7%									
11											
12	Planned Duration (Baseline) Wks	82									
13	Forecasted EAC	865,373									
14	Forecasted Duration Wks	116									
15											
16											
17											
18											
19											
20											
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22											
23											
24											
25											
26											
27											
28	Directly from the project plan										
29	Requires PM to determine										
30											

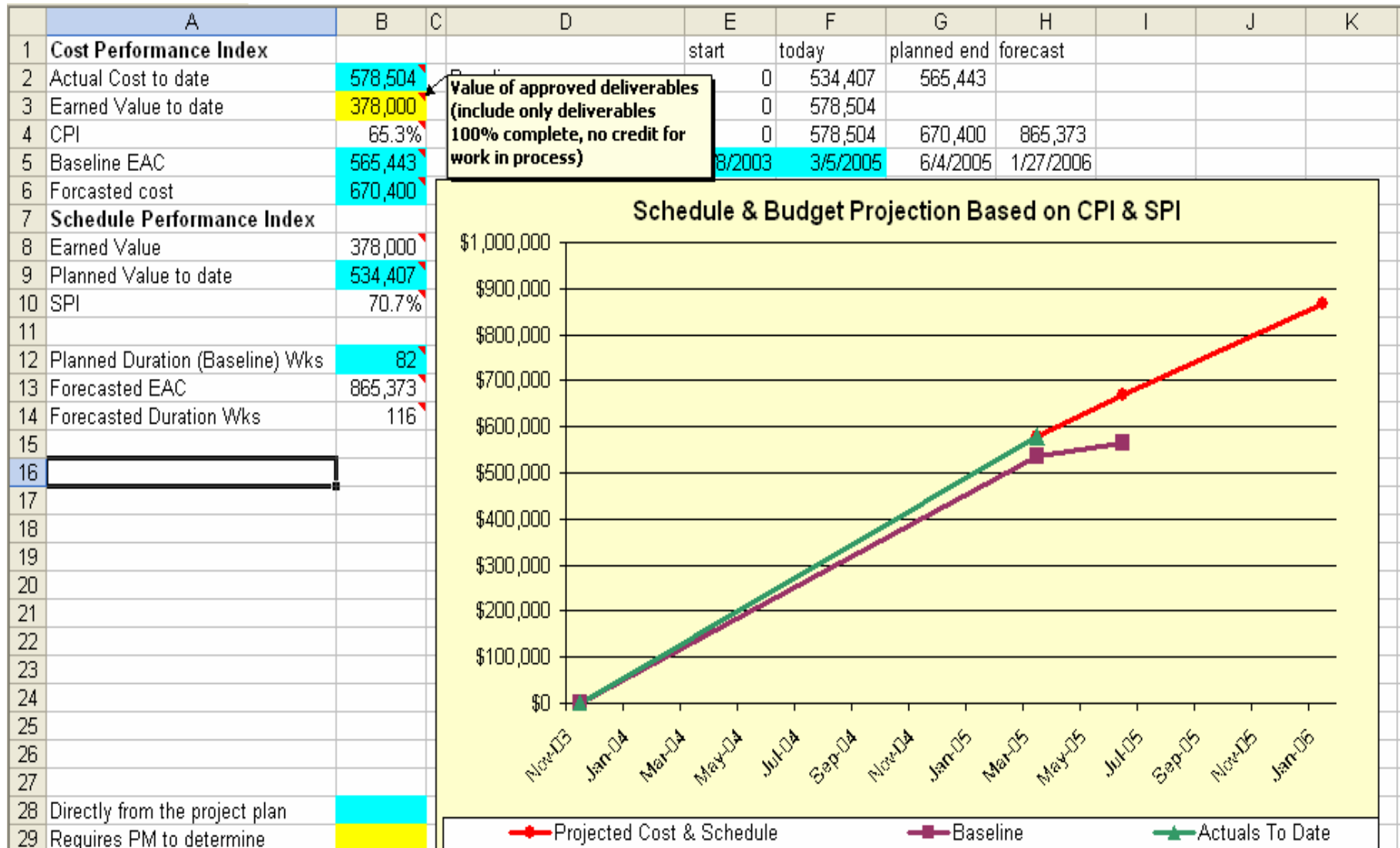


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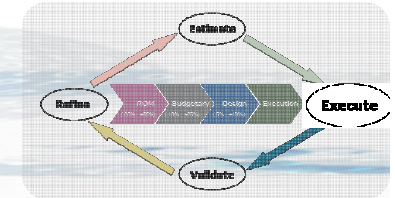


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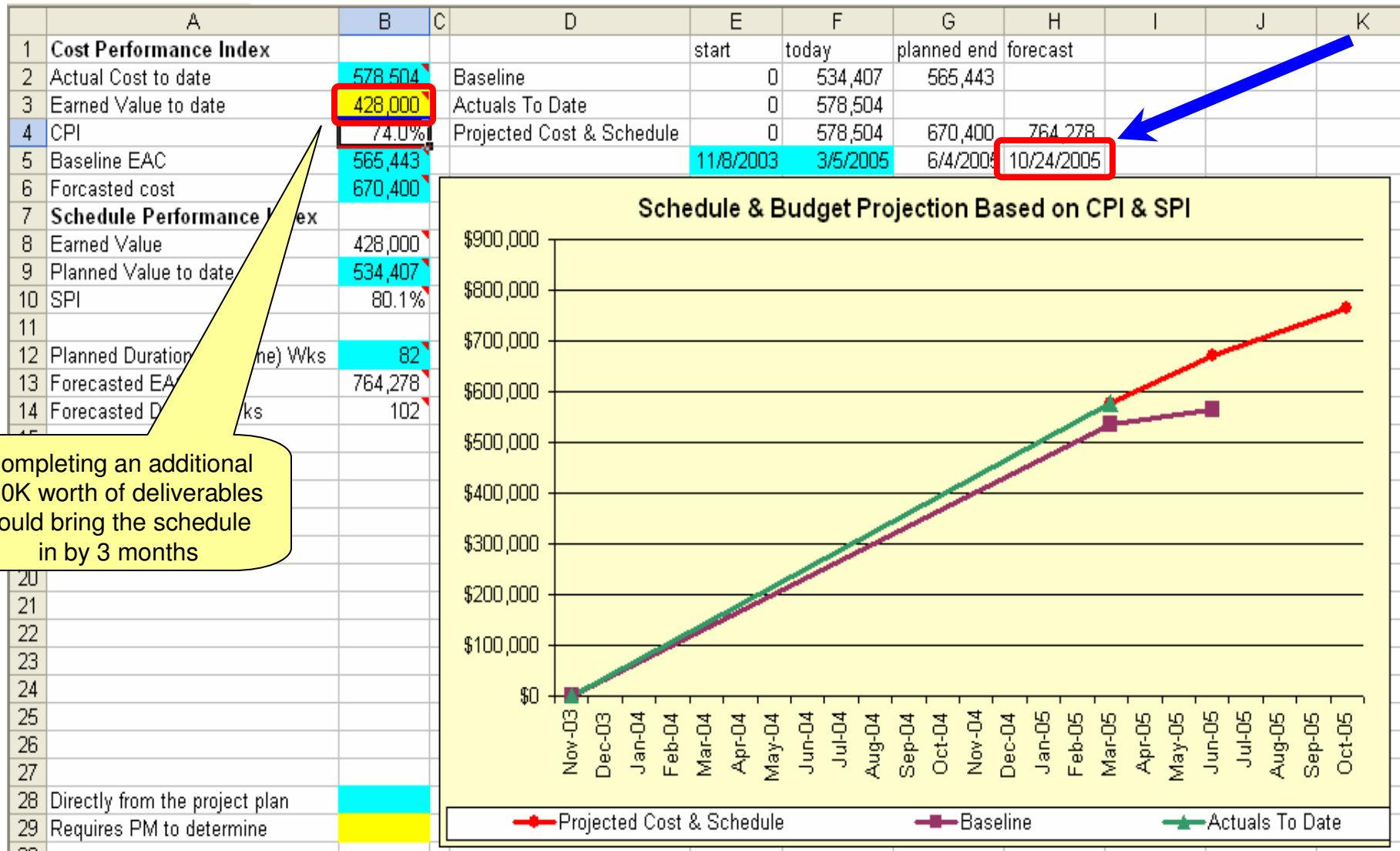


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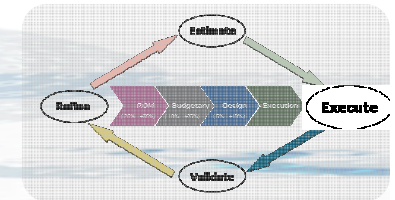


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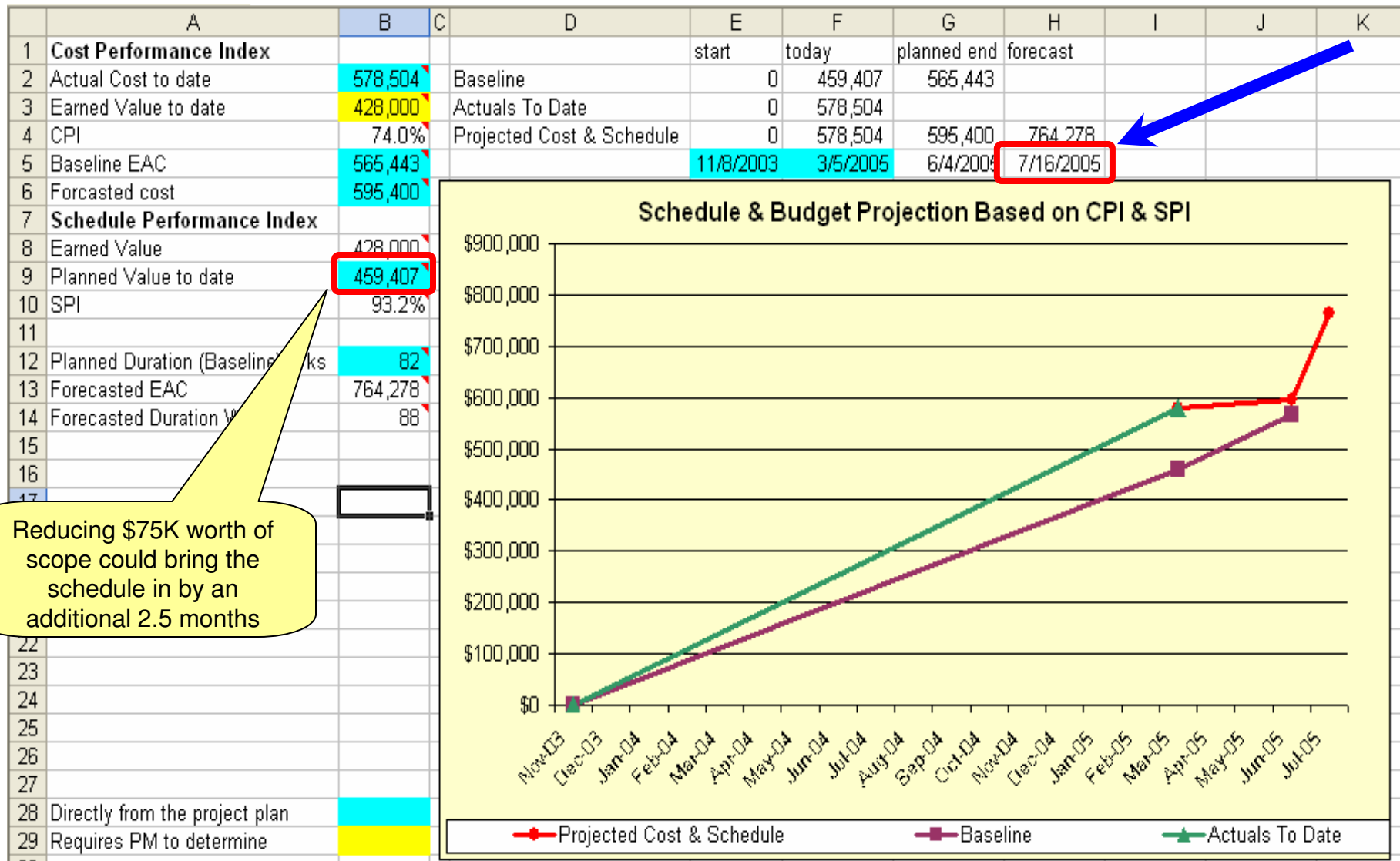


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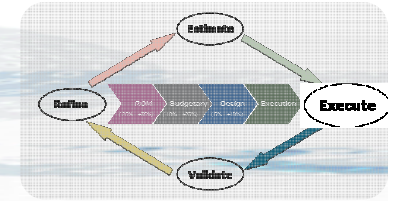


## Monitoring Progress - EVM



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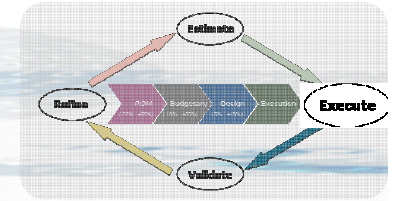
## Monitoring Progress – BOE Variance

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BOE

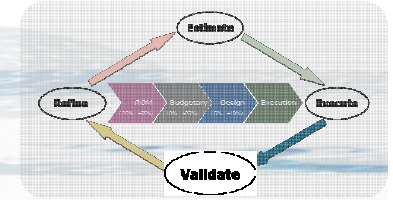
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BOE

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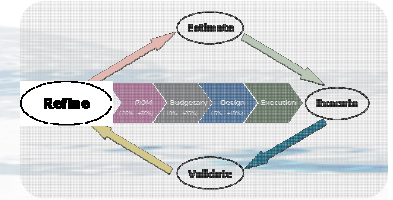
330 hrs total



## Validate Estimates

- Collect actual effort that corresponds with the BOE
- Verify that actual effort is effort spent progressing the plan
  - Eliminate “hour dumping”
- Develop work distribution models
  - Technology stack
  - Platform(s)
  - Methodology
  - Project size
  - Team composition
    - Onshore
    - Offshore
    - subcontractor





## Refine Estimates

- Apply reasonable statistical principles
  - Reasonable sample size
  - Remove anomalies
  - standard deviation
- Update estimating models
  - Integrate lessons learned & best practices
  - Be aware of changing trends
    - More productive team members
    - Improved processes
    - Productivity enhancing tools
- Feed updated models, best practices, etc. back into the estimating process

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## Conclusion

- Utilize an iterative estimating process that includes a feedback loop
- Document BOE
- Use BOE variance analysis as an early warning system
- Use EVM to keep projects on track

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